

SydneyDigital.

DATA SHEET

Built with KM at Its Core

SydneyDigital is Lucidea’s feature-rich, integrated library solution (ILS) for all types of special libraries: corporate; research; law; government; medical and non-profit. Think of SydneyDigital as a next-generation ILS that connects traditional library services with powerful knowledge management capabilities.

POWERED BY LUCIDEACORE

LucideaCore is the information and knowledge management platform that powers our industry leading library automation, archives, collections management and KM solutions. LucideaCore applications help special librarians create and deliver valuable, user friendly information resources, offering:

- Universal access to organizational information assets anytime, anywhere, on any device
- Discovery via multiple methods (e.g. search, browse, push)
- Integration with existing systems and knowledge resources, maximizing the value of current assets
- Design, administration and configuration tools leading to reduced IT dependence
- Confidence that information is seen by the right people—at the right time



LucideaCore is the culmination of 35 years worldwide experience serving thousands of organizations in multiple industries, combined with intensive R&D.

KEY BENEFITS



Build a collection of virtually any type of content

Capture, organize and share your critical knowledge, no matter what form it takes. SydneyDigital offers comprehensive collection management tools that make it easy to manage books, images, eJournals, videos and other media.



Enable discovery—turn search tools into finding tools

SydneyDigital makes it easy to link critical information in multiple formats, delivering better insights. With SydneyDigital you can enable your users to find critical information and expose them to content that they might never have found using traditional search methods.



Access critical knowledge—no matter its origin

SydneyDigital enables you to create a single authoritative source for your organization’s knowledge assets. Easily integrate SydneyDigital with any internal and external information repositories, including in-house applications, portals and 3rd party databases.

CAPABILITIES AND IMPACT

SydneyDigital enables special libraries to increase their visibility, relevance, and value.

Fast Connections between People and Information

- Faceted search—enables users to rapidly filter search results, making queries much more precise
- Intelligent browsing—users can follow visual information pathways as they browse
- Alerts—information on topics users find most critical is pushed to them so they're always up to date

Reduced Training Time and Expense

- Do more with less—our intuitive user interface and easily customizable workflows accelerate all aspects of knowledge capture, organization and sharing
- One touch navigation—mouse-over help makes screen navigation easy, even for casual users

Effective Management of Subscription Resources and Services

- Comprehensive eJournal management allows you to quickly and easily set up routing parameters
- Quickly create and export citations to published and unpublished resources

Deliver Knowledge On-the-go

- Mobile support allows users to access information whenever they need it, wherever they are, via whatever device they choose

Unlimited Options for Extension and Configuration

- Customizable user experience is quickly adaptable to suit changing needs of staff and end users
- Easy configuration reduces dependence on IT departments
- Accommodates growth and change with endless options for extension through its ability to add fields for new content and modify workflows as needed

Leverages Existing IT System Investments

- Adhere to IT infrastructure standards and leverage your existing applications and knowledge repositories, including SharePoint, Active Directory (AD) and others

Reporting On-the-fly

- Run reports directly from a search results set whenever you need to, and report on the exact items of interest, without additional searching
- Improved multi-level sorting enables much better control over search result order, allowing users to quickly find the right information
- New advanced “search and replace” enables users to apply conditional logic and regular expressions, making them more efficient and effective

COMPREHENSIVE LIBRARY AND KNOWLEDGE MANAGEMENT CAPABILITIES

SydneyDigital is designed to optimize library management and services with features that enable your staff to be more accurate and effective. SydneyDigital also offers advanced KM capabilities that allow information managers to quickly and easily create new knowledge repositories with custom metadata structures and unique workflows, while data is published via secure client configured web portals. The result? Accelerated knowledge creation, delivery and reuse, all provided in a manner ideally suited to your needs.

Use Case Examples:

A large (100K+ employees) agribusiness company needs to track valuable physical assets used in various corporate facilities and occasionally lent to public institutions. They created a custom database used to track asset location and produce reports pertaining to asset history, enabling broader access and better collection management.

A major global consumer goods company needs to store and publish critical health and safety information. They were able to easily create a new database that meets key regulatory requirements and also provides custom fields to store the metadata required for fast search and retrieval.

An industry leading biotechnology company needs to capture and share key reports, study findings and lab notes while observing strict data security. They built a custom database used to efficiently capture this information and share it easily with guaranteed permissions management via the organization's intranet.

About Lucidea

Lucidea is a knowledge management software and solutions company that provides applications and business process know-how to help information intensive organizations easily collect, organize, and leverage their institutional knowledge. Our products improve accessibility and use of information assets for the people who need this knowledge most—employees and customers—resulting in higher productivity, lower operational costs and increased customer satisfaction. With a global client base of more than 3,000 active clients in more than 50 countries, Lucidea is the largest provider of knowledge management solutions to corporations, law firms, non-profits, government agencies, and heritage institutions worldwide.

Contact Lucidea

For Further information about SydneyDigital, including services, pricing or references, contact us at:

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