LUCIDEACORE APPLICATION SERVER

The LucideaCore Application Server is where the main functionality of the system resides. All client operations are performed on this server.

- Processor: 32 or 64-bit, four cores
- RAM: 4 GB
- Hard Disk: 80 GB (plus storage for images if applicable)
- IIS
- .NET Framework 4.5
- Option: Oracle client tools (including ODP.NET) to connect to Oracle databases
- Option: Crystal Reports Server to manage reports
- Option: Microsoft Visual C++ Redistributable for Visual Studio 2017 (x64) to connect to Z39.50

DATABASE SERVER

The Database Server can be one of the following DBMS

- Oracle 11g (11.2 / x64) or 12c (12.2 / non-CDB)

Full-Text Indexing features from each DBMS are used to provide full Keyword searching. Features of each DBMS can be used to create automated backups, re-indexing, and re-keywording.

The database server configuration settings in MS-SQL Server or Oracle will allow the user to specify the collation scheme (sort order). The LucideaCore system does not require that any specific collation scheme be selected. For example, if you intend on using Chinese, German, French, or Arabic text in your database, you can choose to sort by any one of these character sets. You can also choose to have case-sensitive, accent-sensitive, kana-sensitive, or width-sensitive collation.

NOTE: Consult your Oracle documentation for OS version requirements
LUCIDEACORE & SHAREPOINT 2013 COMBINED WEB SERVER

The LucideaCore & SharePoint 2013 Combined Web Server is an integrated solution that requires both products to be installed on the same application server. All client operations are performed on this server.

- **Processor:** 64-bit, eight cores
- **RAM:** 16 GB
- **Hard Disk:** 160 GB
- **64-bit, Windows 2008 R2 SP1 or Windows 2012 (Standard or Enterprise)**
- **IIS**
- **.NET Framework 4.5**
- **SharePoint 2013**

LUCIDEACORE & SHAREPOINT 2013 COMBINED DATABASE SERVER

The LucideaCore & SharePoint 2013 Combined Database Server can be one of the following DBMS:

- **Microsoft SQL Server 2008 R2 or 2012**

Full-Text Indexing features from each DBMS are used to provide full keyword searching. Features of each DBMS can be used to create automated backups, re-indexing, and re-keywording.

The database server configuration settings in MS-SQL Server or Oracle will allow the user to specify the **collation scheme** (sort order). The LucideaCore system does not require that any specific collation scheme be selected. For example, if you intend on using Chinese, German, French, or Arabic text in your database, you can choose to sort by any one of these character sets. You can also choose to have case sensitive, accent-sensitive, kana-sensitive, or width-sensitive collation.

- **Processor:** 64-bit, eight cores
- **RAM:** 16 GB
- **Hard Disk:** 160 GB
- **MS-SQL Server 64-bit 2008 R2 or 64-bit 2012**
- **Windows 2008 R2 SP1 or 2012**

CRISTAL REPORTS SERVER

The Crystal Reports Server is used to generate Crystal Reports on the Database.

- **Version 2008, 2011, or 2013**

**NOTE:** The Crystal Reports Runtime Redistributable can be used instead of a Report Server. Please contact Lucidea for more information on how this license can be obtained.

**NOTE:** Consult your Crystal documentation for OS version and hardware requirements.

CLIENT

The LucideaCore system is entirely accessed through a web-based interface, providing both user and administrative functions.

**Supported browsers:**

- **Internet Explorer 11**
- **Microsoft Edge**
- **Firefox 61**
- **Safari 6.x**
- **Chrome 68**

For Further information about SydneyEnterprise, including services, pricing or references, contact us at:

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Lucidea is a knowledge management software and solutions company that provides applications and business process know–how to help information intensive organizations easily collect, organize, and leverage their institutional knowledge. Our products improve accessibility and use of information assets for the people who need this knowledge most – employees and customers – resulting in higher productivity, lower operational costs and increased customer satisfaction. With a global client base of more than 2,300 active clients in more than 50 countries, Lucidea is the largest provider of knowledge management solutions to corporations, law firms, non-profits, government agencies, and heritage institutions worldwide.